## BUSINESS RISK MANAGEMENT LTD



## Internal Audit Challenges for 2021 3 days on-line

#### **Course Level**

- This is an intermediate to advanced level course and delegates should be Audit Supervisor level or above
- Delegates should have a good educational standard and/or a professional qualification
- No advance preparation is required
- Delivery method On-line-live (with exercises and case studies to provide practical application of the tools and techniques)

#### After completing this course you will be able to

- ENHANCE internal audit's contribution to the business
- ENGAGE more positively with senior management
- DELIVER more effective audit plans through developing the appreciation of risk
- PLAN assignments effectively to focus on opportunity as well as risk
- ASSIST management to simplify and streamline processes
- AUDIT business areas which may have not been previously covered
- PLAN risk based assignments efficiently and effectively
- MEASURE success more effectively
- APPLY a simple method to reduce unnecessary controls

#### **CPE credits**

• Participants will earn 15 CPE credits in the Auditing field of study

### The need for IA to be a strategic advisor

- IIA Audit Executive guidance June 2020
- New 2020 Code of Conduct
  - Helping the Board to protect the assets, reputation and sustainability of the organisation.
  - Internal audit should have the right to attend and observe all or part of executive committee meetings
  - The primary reporting line for the chief internal auditor should be to the chair of the Audit Committee.
- New IIA paper on models of effective IA will be shared
- Key messages from the IIA Body of Knowledge survey
- Deciding the strategic direction for your function
- Pulse of the profession survey results
- IIA becoming more effective guidance will be shared
- ECIIA research paper making the most of the IA function
- Ensuring effective communication lines between the CAE and the board
- Gaining assurance regarding the quality of the function's work.
- Overseeing the relationship between the IA function and the organisation's centralised risk monitoring function.
- Monitoring management follow-up of IA recommendations

### Exercise 1 - The new challenges facing IA

## The latest trends in IA methodology

- New guidance and its implications
- The IA mission statement
- Aligning strategic audit plans with significant business risks
- Dealing with unacceptable risk escalation with senior management
- Gathering information from multiple engagements
- Direct relationships with the Board (not only the Audit Committee)
- Assessing IT Governance
- The role in fraud risk management
- Evaluating ethics programmes
- Imperatives for change IIA standards
- An effectiveness of IA checklist will be shared
- Making the most of IA new IIA paper

**Exercise 2 – Adapting to the changes** 

## The need to exceed stakeholder expectations

- Who are the stakeholders?
- Are stakeholders' expectations known?
- Arranging meetings with all stakeholders
- Workshops with key stakeholders?
- Are the expectations clear?
- How can you meet the widely differing expectations?
- Are there any areas where expectations could be exceeded?
- Are there any quick wins?
- What reports should IA provide to stakeholders?
- A new paper on working with stakeholders will be shared
- New advice on auditing strategy

Exercise 3 - Meeting the ever expanding requirements of stakeholders – what should the IA role be?

## **Strategic Audit Planning**

- How to decide which areas to audit
- The audit universe new IIA guidance
- Determining the level of assurance
- New IIA guidance Production of the audit plan
- The RBA audit plan preparation
- Risk Based Internal Audit Plan Example
- A best practice audit risk planning model will be used (an electronic version will be provided to all delegates)

# Exercise 4: Developing a strategic audit Plan using the model

## Day 2 Enhancing the risk based audit approach

#### Improving RBA planning

- Brainstorming the functional objectives
- Building a picture of the risks
- Consider threats and opportunities
- Building the details of the controls
- Planning the assignment
- Determining the types of test and techniques to use
- Determining the threats to success

Exercise 5. Audit topics will be chosen for the purpose by the delegates and the functional objectives and risks brainstormed in groups

#### The Risk Based Audit step by step

- A risk based programme case study will be walked through
- Reviewing the business objectives
  - Are the objectives comprehensive and SMART?
  - Do the risks in the register relate properly to the objectives?
    - Are they specifically linked to the objectives and recorded?
- Are the inherent risks correctly evaluated?
- Are any key risks missing?
- Are the causes of the event identified?
- Have mitigating actions been recorded for each risk?
  - Is such mitigating detailed enough?
- Are there any actions in progress to deal with risk?
  - Assess the status of such actions
  - Are there any management decisions pending?
  - Has a target risk been established?
  - Assess confidence level in the potential for such actions to reduce the risk required
  - Is the target risk realistic?
- Audit testing

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- Test each mitigating control by means of walk through tests
- Extend testing as required to obtain sufficient evidence
- Determining an audit risk and control assessment
  - Evaluating and recording such assessments
  - Presenting the evidence to management
  - How to ensure consistency

# Exercise 6: The RBA in practice – using audits selected by the delegates

## **Continuous auditing**

- The IIA Global Technology Audit Guide (GTAG)
- The practicalities of continuous auditing
- Paper fantasy or reality
- Continuous assurance new guidance
- Continuous auditing and continuous monitoring
- The use of CAAT's for continuous auditing
- Continuous risk assessment techniques
- Examples of continuous auditing
- A paper on continuous audit using ACL will be shared
- New GTAG on audit sampling

Exercise 7 – Opportunities for continuous auditing

# Ensuring your role is fully coordinated with the other providers of assurance

- Ensuring your assurance providers roles e.g. Internal Audit, Compliance, Risk Management, Insurance, Security are coordinated to avoid duplication of effort
- Why you should incorporate internal audit agreed actions in your risk register
- Ensure environmental risk is taken seriously (even if you are in a sector such as Financial Services
- Ensure that your Business Continuity plan covers all eventualities and ensure it is fully tested
- Identify new ways to benefit the least able section of the wider community you serve
- New guidance on coordinating RM & assurance

Exercise 8–Implementing Assurance Mapping

## Day 3 Auditing key risks and opportunities

### Developing the consultancy role

- The IIA standards
- Why consultancy should be encouraged
- The difference in approach
- How to document these assignments
- Reporting consultancy assignments
- Audit by workshop
- Facilitation –do's and don'ts

Exercise 9 – How to convince management that consultancy is the direction for Internal Audit

#### Auditing Cybersecurity risks

- Statistics about cybersecurity crime
- Profiles of the Attackers
- Anatomy of a Breach
- How to prevent Cyber Incidents
- Network Controls (Internal and External)
- Domain and Password Controls
- Access rights and User Awareness
- Application Security
- Secure Software Development environment
- Data Controls
- Encryption
- Vulnerability Management

- Security Testing
- Social Media risks
- ISO 27000

#### Exercise 10 – Assessing Cybersecurity risks

#### Auditing IT Governance

- Global Technology Audit Guides (GTAG's)
- The need to determine the boundaries
- Defining the IT audit universe
- Focus on high risk areas
- Assess IT vulnerabilities
- Target areas where you are focusing on process rather than technical aspects
- Use of audit frameworks such as CoBIT and ISO 27000
- IIA new standard on IT Governance
- Risk based audit of general controls (GAIT)
- IIA guidance re GAIT
- An ISO 27000 audit checklist will be shared

**Exercise 11 – Challenges of IT Governance audit** 

#### Identifying over-managed risks

- These are likely to be the risks in the green zone of the risk matrix
- Why unnecessary controls are often not removed
- Why Internal Audit does not focus on this aspect
- When did you last suggest reducing controls?
- Challenge 'we have always done it this way'
- Do we have to do it?
- What are the benefits / penalties associated?
- Can you reduce effort in some areas to give time and resource for the priorities?
- Case study

**Exercise 12–How to identify over-managed activities** 

#### **Opportunity Auditing**

- Why risk can be an opportunity in disguise (e.g. Failure to innovate)
- Why specifically targeting significant areas of business opportunities can deliver major measurable benefits
- Many business opportunities are overlooked by the business because management are too busy
- With budgets under even greater scrutiny, demonstrating value for money is more important than ever

- The need for an opportunity register
- Opportunity audit topics
  - Travel management
  - Mobile communications
  - Insurance
  - Consultancy
  - Energy management
  - Budgeting
  - Meetings management
  - Decision making

Exercise 13– Opportunity exercise – Moon shot

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